

# Adult Social Care Vision

To enable people in most need to live independent and fulfilled lives with stronger networks and personalised support.



**Adults and carers at the heart of everything we do:**  
People we work with are involved as equal partners in planning and decision-making.



**High quality, person centred and effective support:**  
We deliver high quality, person centred effective care and support to service users, their carers and families. Empowering people with the right support, at the right time in the right way using the resources that are available to them.



**Reflective and responsive to change:**  
The support we provide reflects and responds to the changing needs of Coventry's diverse population of adults and older people.



**Outcome driven and meaningful:**  
Support is outcome driven and we are clear about the impact we are having on the people we support.



**Support around people and their families:**  
People are supported to live at home wherever possible. When people cannot live at home they will be supported to live in the most appropriate and least intrusive alternate setting.



**Effective enablement and prevention and wellbeing:**  
We provide support to people in cost effective ways, to enable them to reach or regain their maximum potential so that they can do as much as possible for themselves.



**Mature partnerships:**  
Our partnerships are mature, trusting and effective at both a strategic and operational level. In all our work with partners, the focus remains on the people that need our support.



**Committed workforce:**  
Our workforce is stable, skilled, motivated and committed to delivering excellent services. They feel supported to make decisions, assess and manage risk and work with people to achieve their outcomes.



**Innovative:**  
We will develop new ways of supporting people and use innovation as a key way to deliver good outcomes for people and manage our resources.



**High performing:**  
The outcomes we achieve for adults and older people compare favourably with similar local authorities. We make an active contribution to the delivery of the Council Plan.